Permafrost Gaming Community

Member Handbook

Sensitivity	Public
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Introduction

On behalf of our Administration Team, welcome to Permafrost! If you've been in a gaming community before, you're probably aware that when comparing other communities together, they can have different organizational structures, roles, and expectations. If this is your first gaming community, *you've not only made a great first choice* but aside from what you may have seen about us online, we'd like to provide every new Permafrost member alike how we operate in this documented form if you ever need to refer back to this.

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Official Online Handlers

Our official social media accounts are below, and are used to communicate to the public:

Platform	Username	Direct Link [if applicaple]
Reddit	u/Permafrost_Community	https://www.reddit.com/user/Permafrost_Community/
Xbox	Permabot	https://account.xbox.com/en-us/profile?gamertag=Permabot
PvP	@Permafrost	https://www.pvp.com/Permafrost
Twitter	@Permafrost_Team	https://twitter.com/Permafrost_Team
Instagram	@Permafrost_Community	https://www.instagram.com/Permafrost_Community/
Looking For Clan	Permafrost	https://lookingforclan.com/clans/permafrost
Gather	Permafrost	https://gather.sh/search
Twitch	permafrostteam	https://www.twitch.tv/permafrostteam
Discord	Permafrost	https://discord.permafrost.gg

Registering to Events

To register to events, check your Xbox messages; you'll receive new event notifications from our official Xbox Account "Permabot", which you can register to simply by replying back to Permabot with the reply it has specified (E{Event-ID}).

Respectively, if you're in our Discord server you can navigate to our #events channel and register by reacting.

No matter which way you register to events, you'll receive a confirmation message via Xbox and from our #events-log.

Canceling to Events

Something came up, and you can't attend the event you registered to? We understand!

Especially in smaller team games such as CoD or Rainbow Six Siege, losing a registered on a 5v5 event can negatively impact the experience for members who've attended the event, as they may be forced to play alongside non-Permafrost members ("randoms") who fail to communicate or create a negative environment for members.

We simply ask that you either reply to Permabot on Xbox with C{Event ID}, or remove your reaction to the corresponding Discord new event notification.

Failure to attend an event you've registered for without formally canceling as outlined above will result in a point-deduction. Please understand that when canceling an event, this notifies the Administration to promptly reach out to event backups to keep the event roster filled.

Point-Based Ranking Structure

We believe that our member-associated ranks are important in Permafrost - as they're not only used to define tenure and overall activity, but aid the Administration Team in establishing and maintaining leadership, and further outlining key-roles to appropriate members.

Similar to almost any online FPS game, you can earn points throughout your membership, and the number of points you accumulate directly reflects your rank.

How can you earn points?

You can earn points by:

- [Registering](#) to events
- Attending events
- Earning medals

- Recruiting members
- Hosting events
- Receiving points from another member (point transfer)

How can you lose points?

You can lose points by:

- Being issued a strike
- Registering to an event, and not attending without canceling said registration
- Transferring points to another member (point transfer)

Member Ranks

#	Rank Name	Points Sum Required
0	Provisional	0
1	Private	300
2	Private First Class	2000
3	Lance Corporal	4910
4	Corporal	8750
5	Sergeant	13440
6	Staff Sergeant	18870
7	Gunnery Sergeant	24890
8	Master Sergeant	31370
9	First Sergeant	38190
10	Master Gunnery Sergeant	45270
11	Sergeant Major	52540

12	Warrant Officer	59940
13	Warrant Officer Grade 2	67430
14	Warrant Officer Grade 3	74990
15	Warrant Officer Grade 4	82600
16	Warrant Officer Grade 5	90240
17	Second Lieutenant	97910
18	First Lieutenant	105590
19	Captain	113280
20	Major	120980
21	Lieutenant Colonel	128690
22	Colonel	136400
23	Brigadier General	144120
24	Major General	151840
25	Lieutenant General	159560
26	General	167280
27	P1 Private	175000
28	P1 Private First Class	185000
29	P1 Lance Corporal	195000
30	P1 Corporal	205000
31	P1 Sergeant	215000
32	P1 Staff Sergeant	230000
33	P1 Gunnery Sergeant	245000
34	P1 Master Sergeant	260000
35	P1 First Sergeant	275000

36	P1 Master Gunnery Sergeant	290000
37	P1 Sergeant Major	305000
38	P1 Warrant Officer	325000
39	P1 Warrant Officer Grade 2	345000
40	P1 Warrant Officer Grade 3	365000
41	P1 Warrant Officer Grade 4	385000
42	P1 Warrant Officer Grade 5	405000
43	P1 Second Lieutenant	430000
44	P1 First Lieutenant	460000
45	P1 Captain	490000
46	P1 Major	540000
47	P1 Lieutenant Colonel	600000
48	P1 Colonel	650000
49	P1 Brigadier General	700000
50	P1 Major General	750000
51	P1 Lieutenant General	800000
52	P1 General	850000

Strikes

Strikes are filed incidents of a member - typically due to a violation of the Code of Conduct. Please refer to the Code of Conduct for all violation types. In correlation to receiving a strike, a point deduction is also given to negatively affect rank.

Medals

Medals are filed occurrences of performance by members and are awarded in parallel with a points-amount to directly affect rank.

Code of Conduct

The Code of Conduct has been established and maintained to retain a high standard for all members and administrators alike. Violation of any ruleset and/or sub-clauses will result in disciplinary action – ranging from a points-deduction to suspension or termination.

Prior to membership, it is required that all individuals (referred to herein as "Provisional Members") both understand and agree to [verbally or electronically] to this Code of Conduct.

All breaches of the Code of Conduct are reviewed internally by our administration team, where a further review of the corresponding member is conducted to determine the most appropriate disciplinary action.

Compliance with the Xbox Terms & Service

Every provisional member, and Permafrost member, must understand and abide by the Xbox Live Code of Conduct, Terms of Service, and any other ruleset or sub-clauses that are referred to.

Discrimination

Permafrost does not condone nor tolerate discrimination of any kind. This includes, but is not limited to racism and sexism.

Non-Permitted, Non-OEM Hardware and/or Software Modifiers

Any use of game modifiers not provided directly by the corresponding game's development team or corresponding publisher is strictly prohibited. Includes but is not limited to hacks, game exploits, lag switch, map bugs (ex. invisible walls), bogus settings, and any other device (ex. modded controllers) that gives you an unfair advantage over other players. Hacks and other game modifying software will not be installed on your platform for any reason. We will not associate with any person or group that violates, or has violated this rule.

Publicly accusing or implying other players, clans, or communities are cheating is also prohibited. If you suspect someone of cheating, it should be privately discussed with administrators.

We do not affiliate with other gamers and/or groups who use or have used game modifiers and who have participated in boosting or have participated in boosting. We are not interested in affiliating with players/groups who fail to play the game fairly.

Communications

All members must have a working microphone for communications. During gameplay, communication should be clear, not contain any sounds typically caused by interference, and should contain no background noise.

Maturity

Permafrost does not have an age limit. As we've had members aged 30+ who've been compared with individuals aged 14+ and vice-versa, we simply mandate that all members hold a certain level of maturity. If you need further explanation of "acting like an adult", unfortunately, Permafrost is not for you.

Other Community Affiliations

Being affiliated with multiple gaming-clans or communities is not accepted; we are only interested in loyal and dedicated members.

Change History

Revision Number	Revision Date	Revision Author	Revision Description
P_MH_1.0	2021-03-28	Xbox Live @ Nova Tantrum	Initial Commit
P_MH_1.1	2021-06-13	Xbox Live @ Nova Tantrum	Added official online handlers for PvP, Twitter, Instagram, Looking For Clan, and Gather. Added "Provisional" Rank, and modified points-criteria for the "Private" Rank.
P_MH_1.2	2021-07-08	Xbox Live @ Nova Tantrum	Added official online handlers for Twitch and Discord.